Consumer Law READY

Consumer Law Training
for European SMEs

Train European SMEs to be Consumer Law Ready!

What is Consumer Law Ready?

Consumer Law Ready is a specialist training programme, helping SMEs understand and comply with the latest EU consumer laws.

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The training programme helps SMEs understand important aspects of consumer law so that they can avoid any costly litigation or embarrassing consumer complaints.

It consists of training sessions that are packaged for local trainers, like you, to host in their own locality. Each training session is in the native language and tailored to its own country so that SMEs can fully understand the legislation of the country they are trading in.

The content of the training, developed by experts, covers all aspects of trading such as pre-contractual information requirements, rights of withdrawal, consumer rights and guarantees in case of non-conforming products, unfair commercial practices and alternative dispute resolutions.

How can you benefit from Consumer Law Ready?

The Consumer Law Ready training is a unique programme funded by the European Commission that is not available anywhere else!

With content developed by experts and tailored to every EU country, the programme is something you can offer to your SME members and other local SMEs for free or for a cost of your choice.

It is a ready-to-use training package so you don't have to spend too long preparing. The programme comes with comprehensive promotional and training material which means you will be well equipped when running your training event.

How can you become a trainer?

To train SMEs and become a Consumer Law Ready approved trainer, you must attend one of the national sessions where you will be trained by the Consumer Law Ready (CLR) expert trainers. Then, you will be ready and confident to host your own training event!

How to get involved:

You can apply to host a Consumer Law Ready training course in your locality if you are an Industry Representative, a Business Organisation or a Consumer Association in Europe.

What are you waiting for?

If you are interested in hosting the Consumer Law Ready training, please contact info@consumerlawready.eu.

www.consumerlawready.eu